

# MARS MULTI-ACTIVITY RESOURCE STATION.

## PRE-INSTALLATION GUIDE.



# CONTENTS.

- 03 **ORDERING AND ACTIVATION PROCESS.**
- 04 **TECHNICAL REQUIREMENTS.**
- 05 **PRE INSTALLATION QUESTIONNAIRE.**
- 06 **TERMS AND CONDITIONS.**

# ORDERING AND ACTIVATION PROCESS.

Thank you for ordering your MARS screen. We are very pleased to be partnering with you in providing this video fitness solution for your facility. It is important for us to gather the information we require in order that your screen is activated and content downloaded correctly.

It is also important for you to check that your environment is suitable for your screen. We have prepared a checklist that needs to be completed that will assist in this task.

Once the checklist has been completed and emailed back to Escape Fitness we can ensure that the correct cables and mount are included in the shipment. It is also important that we understand what the expected activation date is so that we can look out for the device being connected to the Internet. This will also be the date on which your 3 year warranty commences and will be the software license start date. The service provider will activate all the software licenses and download your exercise videos to your device on this date.



## PROVISIONING FORM:

Fill in the Technical Requirements, Pre Installation Questionnaire and sign the Terms and Conditions.

Send the form to  
**mars@escapefitness.com**

Or fax to  
**+44 (0)1733 316540**

## SITE PREPARATION:

Ensure that the environmental conditions for the site are met. (See technical requirements page 4)

Ensure that power is provided within **1.5m/5ft** of the unit which is provided with a **4m/13ft** main cable.

Ensure that an Internet enabled Ethernet socket is provided within **2.5m/8ft** of the unit that is provided with a **5m/16ft** network cable.

## SHIPPING INFORMATION:

Your order will be acknowledged and the delivery date and address will be confirmed.

## INSTALLATION & ACTIVATION:

Read the quick start guide, user manual and product information guide.

Fill in the warranty form. Install the MARS screen and switch on.

Call our support number if the screen has not activated by the end of the activation date on **+44 (0) 1253 888443 (UK)** or **+1 301 960 3095 (USA)**

# TECHNICAL REQUIREMENTS.

TO BE COMPLETE BY THE RESELLER OR END USER IF PURCHASED DIRECT.

## RESELLER DETAILS (IF APPLICABLE):

Name:  Contact name:

Address:  Telephone No:

Email address:

## END USER DETAILS:

Name:  Contact name:

Installation address:  Telephone No:

Email address:

### IMPORTANT MANDATORY TECHNICAL REQUIREMENTS - BY TICKING YES YOU AGREE TO ABIDE BY THESE REQUIREMENTS. FAILURE TO DO SO MAY MEAN THAT THE UNIT MAY NOT FUNCTION AS INTENDED.

	YES	NO	Additional Notes
The unit needs to be plugged into a physical RJ45 network point within 2.5m/8ft distance and the power outlet needs to be within 1.5m/5ft. The cables should be routed so they do not cause a trip hazard. The power cable should be firmly in the socket and should not be overly strained or bent. Cable clips and insulating sleeves should be installed in accordance with fitting instructions when the MARS unit is installed on a RACK5 or OCTAGON frame.	<input type="checkbox"/>	<input type="checkbox"/>	_____
The network should provide unblocked Internet access 24hours/day so that the unit can be licensed, receive content updates and remote support if required. It should also have the ability to receive its IP address from the network (commonly known as DHCP). <i>If you are unsure your network can provide this, please seek the advice of an IT professional before ordering.</i>	<input type="checkbox"/>	<input type="checkbox"/>	_____
The screen should be positioned away from electrostatic and magnetic fields.	<input type="checkbox"/>	<input type="checkbox"/>	_____
The screen should be in a well ventilated area maximum room temperature 35 degrees centigrade and a maximum humidity of 85%. Note that ventilation holes should never be obstructed.	<input type="checkbox"/>	<input type="checkbox"/>	_____
The minimum recommended speed of internet access should be no less than 2Mbps.	<input type="checkbox"/>	<input type="checkbox"/>	_____
The power supply can be between 100v-240v and should be connected 24 hours per day.	<input type="checkbox"/>	<input type="checkbox"/>	_____

# PRE INSTALLATION QUESTIONNAIRE.

## MOUNTING OPTIONS:

Mars screens can be mounted in one of 3 ways. The different mounting options in 2 cases require extra accessory kits. Please select one of the three different methods of installation below:-

### MOUNTING OPTIONS

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- Wall mounting using the included wall mounting bracket
- Installed between two Rack 5 units
- Install on an Octagon frame

### POWER OPTIONS

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- UK Style Power Cord
- USA Style Power Cord
- European Style Power Cord
- Australian Style Power Cord
- Other Power Cord (Please Specify) .....

time zone

Note – Customers are responsible for ensuring that the requirements detailed above are met before the planned activation date. Please email the completed form back to [mars@escapefitness.com](mailto:mars@escapefitness.com) to ensure that the activation is ready by the planned date.

Call customer services on **+44 (0) 1733 313535** if you require assistance.

For technical support please call **+44 (0) 1253 888443 (UK)** or **+1 301 960 3095 (USA)**

# TERMS AND CONDITIONS.

## TERMS AND CONDITIONS

In accordance with the above, you (the Customer) understand and fully accept the following:

1. a. The creation of a legally binding contractual relationship between yourself and SAAS Technology Limited for the provision of the maintained equipment & software subscription services related to the Project
- b. In the event of any delay, fault or other impairment affecting the provision of the said Services provided by SAAS Technology Limited, any recourse or redress you may have at law is against SAAS Technology Limited.
2. If the Product/Equipment is not used in accordance with the fitting or on-screen instructions provided by Escape Fitness Limited, then you shall bear all responsibility and liability for any injury, **damages (of whatever nature and howsoever arising)**, malfunction or failure resulting therefrom.

**SIGNED** \_\_\_\_\_ **DATE** \_\_\_\_\_ **POSITION** \_\_\_\_\_

### ESCAPE OR RESELLER

#### USE ONLY:

Screen reference number ESC:

Allocated serial number:

# ESCAPE YOUR LIMITS!

## SALES SUPPORT:

USA +1 614 706 4462  
UK +44 (0)1733 313535  
Germany +49 (0)2921 590 1070

USA 4434 Muhlhauser Road, Suite 300, Cincinnati, OH 45011  
UK 11-14 Tresham Road, Orton Southgate, Peterborough, Cambridgeshire PE2 6SG  
Germany Overweg 21, 59494, Soest, Germany